



FAQ On Commercial Cleaning & Office Cleaning Services

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Commercial Cleaning



What Does Commercial Cleaning Consist Of?



Commercial cleaning will, in general, cover routine and basic cleaning of commercial premises like offices, shops, etc. The cleaning itself will include cleaning of tiles, floors, walls, doors, windows, furniture, fixtures, lighting, ceilings, kitchens, toilets, and other areas of the commercial facility. A commercial cleaner will sweep, mop, dust, vacuum and/or wash the premises as well as empty trash cans, wipe down surfaces and scrub toilets using specialised cleaning tools and supplies.



What does a commercial cleaning service mean?



A commercial cleaning service is a cleaning service intended for commercial properties and business premises. A commercial cleaning service is more complex and heavy than residential cleaning, as the type of dirt and debris one would find in a commercial facility are different and generally more hazardous. When you hire a commercial cleaning service from Clean Group, you get routine cleaning plus disinfection of your business premises by our expert team of trained and skilled cleaners using the latest cleaning technologies & tools and eco-friendly supplies.



What are the duties of commercial cleaning?



The duties of a commercial cleaning provider may include but are not limited to cleaning the floors, vacuuming and mopping, taking out the trash, sanitizing bathrooms, kitchens and cafeteria, and disinfecting high-traffic areas & touchpoints. It is also the responsibility of a commercial cleaning company to keep the premises of their customers clean and well-organized through proper and regular cleaning.



What is the hourly rate for commercial cleaning?



The hourly rate of commercial cleaning may differ from one place to another and also depending on the provider company. In Sydney NSW, the average hourly rate of a commercial cleaning service is \$38-\$45 per hour, which may increase or decrease based on the cleaning services included. A standard commercial cleaning service may take 2-3 hours or more depending on the size and type of the place and the special requirements of the customer.



What is the Difference Between Commercial and Residential Cleaning?



Residential cleaning refers to cleaning a home, including everything in and around it, the floors, bedrooms, kitchen, bathrooms, hall, etc. Commercial cleaning is generally more complex and detailed compared to residential cleaning. It involves the cleaning of a commercial facility or a place of business such as offices, schools, shops, childcare centres, strata, etc. The cleaning process and tools for commercial buildings are a lot different than the ones used for residential cleaning.



How do commercial cleaning contracts work?



When offering a commercial cleaning contract or quote, we ask the client to outline all their cleaning requirements and goals in detail as well as mention any specific cleaning service they want with it. Based on the client's individual needs, our team will decide the ideal cleaning frequency and will prepare a tailored cleaning plan and quote for the client. All our cleaning contracts are non-binding and on a project basis.

Q What is a commercial deep clean?

A Deep cleaning of commercial premises involves in-depth cleaning of floors, including scrubbing tiles to remove deep stuck filth and dirt, cleaning and disinfecting bathrooms, toilets, breakrooms, kitchen, lobby areas to remove both the dirt and bacteria. Some cleaning companies also provide carpet cleaning and window cleaning in commercial deep cleaning, which involves deep cleaning of carpets, including stain removal, washing and vacuuming. For quicker & deeper disinfecting in commercial premises, we at Clean Group use the advanced electrostatic sprayer method.

Q How do professionals clean a commercial place?

A Professionals of Clean Group use a variety of cutting-edge tools and equipment along with efficient, eco-friendly cleaning solutions to clean a commercial place. We first analyse the property for its cleaning requirements and prepare a customised cleaning plan based on the client's cleaning needs and goals. Our cleaners follow a pre-made cleaning checklist to ensure everything is cleaned properly and not a single area is left unattended. Basic/deep cleaning is followed by disinfection of high-traffic spaces and touchpoints.

Commercial Cleaners

Q What does commercial cleaning include?

A Commercial cleaning includes everything a cleaner will do when cleaning a commercial facility like an office or retail store. The general tasks covered in a standard cleaning project include cleaning tiles, floors, windows, furniture, walls, doors, ceilings, kitchens, toilets, fixtures, lightings, and other areas. Some commercial cleaning companies might also provide disinfection service, which includes the sanitization of high-traffic areas and touchpoints in a commercial facility. Besides, some other types of cleaning services such as window cleaning, carpet cleaning and after-builders cleaning are also often related to commercial cleaning.

Q What is the meaning of commercial cleaner?

A A commercial cleaner is a professional who provides cleaning services to commercial properties like offices and factories. Generally, these cleaners are associated with a cleaning company and offer services in accordance with the quality & safety standards of the region. A commercial cleaning expert would have the eye to identify and remove dirt, germs and debris from business premises, allowing employees to work in a clean and healthy environment.

Q What is the hourly rate for a commercial cleaner?

A An independent commercial cleaner in Sydney might charge anything from \$38 to \$45 per hour for the cleaning of business premises, however, it's not safe to trust individual and unverified cleaners for business cleaning. A professional commercial cleaner or company would offer similar but better quality services on the same budget. The standard rate for a certified commercial cleaner is \$38-\$45 per hour in Sydney and other NSW suburbs. Clean Group cleaners are available 24/7 and provide efficient & high-quality cleaning with 100% guaranteed satisfaction.

Q What are the duties of commercial cleaners?

A Commercial cleaners are cleaners who clean a commercial property like an office or hospital or retail store. The basic duties of a commercial cleaner include the cleaning of floors, windows, doors, walls, toilets, kitchens, rooms, furniture, carpets, garbage bins, and other areas of commercial properties as per a pre-decided schedule. Commercial cleaners can provide both routine cleaning and one-off cleaning services to businesses. Routine commercial cleaning involves the regular cleaning of a facility according to a schedule.

Q What does a commercial cleaner do?

A A commercial cleaner is responsible for the cleaning of commercial properties like an office, school, strata building, mall, gym, etc. They will clean all the floors, surfaces, windows, doors, furniture, toilet, bathrooms, kitchens, cafeterias, and other spaces, take out the trash as well as disinfect high-traffic spaces. Depending on the cleaning package, a commercial cleaner can also take care of routine cleaning and maintenance of the premises.

Q What falls under commercial cleaning?

A Commercial cleaning is when a business outsources cleaning of its premises to an external agency like Clean Group. This type of cleaning can be done once a week, fortnight or month, depending on the type and cleaning requirements of a business. Professional commercial cleaning is generally more thorough and efficient than in-house cleaners in terms of quality, turnaround time and cost-effectiveness. Again, depending on the type, it may include anything from basic cleaning to in-depth cleaning, window cleaning, carpet cleaning, or others.

Q How much does commercial cleaning cost in Australia?

A The cost of commercial cleaning services in Australia might vary from one place to another. For instance, the average hourly cost of commercial cleaning in NSW is around \$35/hr. This includes the cost of basic cleaning and deep cleaning. In other less populous cities and states, the hourly cost may be lower. Contact Clean Group to get a customised quote for your commercial cleaning needs.

Q What is the difference between janitorial and cleaning services?

A Janitorial services generally refer to basic, small cleaning tasks such as everyday cleaning of relatively smaller premises. The service is generally performed by one or two persons called janitors. Commercial cleaning is very different from janitorial services. For one, it involves the cleaning of large commercial premises. It is not done as frequently as janitorial cleaning but involves bigger tasks that are performed weekly, monthly or a few times a year. For the cleaning of commercial premises like offices, schools, childcare centres, etc., hiring a professional commercial cleaning service is the most beneficial.



Commercial cleaning services



What does a commercial cleaning service mean?



The core meaning of a commercial cleaning service is outsourcing the cleaning of a commercial facility to a professional cleaning agency. Commercial cleaners deal with all kinds of commercial waste and are responsible to make the premises clean and germ-free. They have the experience and the resources to properly and safely handle all kinds of industrial/commercial waste. A commercial cleaning service can be of any type from office cleaning to gym cleaning, school cleaning, childcare cleaning, and others.



What do commercial cleaning services include?



Commercial cleaning services can be of different types, including standard commercial cleaning, carpet cleaning, window cleaning, after builders cleaning, etc. A standard commercial cleaning service will include the cleaning of all areas in the workplace, including rooms, floors, surfaces, kitchens, windows, walls, toilets, cafeteria, garbage bins, etc. Commercial cleaning services with a focus on germ removal will also include the disinfection of high-traffic areas and touchpoints in the facility.



What is the hourly rate for commercial cleaning?



The hourly rate for commercial cleaning is not always fixed. Some companies may provide cleaning services at a low hourly rate, but they might not be good or efficient. Other professional and experienced commercial cleaning companies will usually charge a fee in the range of \$38 to \$45 per hour but will provide better quality and efficient services without wasting your time. Clean Group also offers custom cleaning packages based on the particular needs and budget of a client.



How do you charge for commercial cleaning?



We charge for commercial cleaning services on an hourly basis or project basis. For example, if you opt for the hourly package and your cleaning project takes 2 hours to complete, you will have to pay us for 2 hours of work. Alternatively, you can opt for the project option, where a fixed rate will be charged for the entire cleaning project, irrespective of the time it takes to finish the job. Have a special cleaning requirement? Feel free to contact us for a custom quote.



Is commercial cleaning the same as office cleaning?



Office cleaning is a type of commercial cleaning. Commercial cleaning is a broad term and will include all cleaning services provided to all types of commercial properties, including but not limited to hospitals, offices, restaurants, malls, childcare centres, schools, gyms and others. Office cleaning is a specific type of cleaning and might require special knowledge and experience of cleaning offices. Not all office cleaners are commercial cleaners and vice versa.

Q What is a fair price for a commercial cleaning service?

A Most commercial cleaners and companies offer their services on an hourly basis. So, the price of a commercial cleaning service will greatly depend on the kind and size of the commercial facility. Many cleaning companies charge for their cleaning services based on per square foot. So, the bigger the space, the more will be the cleaning cost. Normally, it takes about 3-4 hours to clean a 1,000 sq. ft. business space, so the cleaning cost would be around \$120, at the rate of \$35 per hour.

Q How do you charge for commercial cleaning services?

A Commercial cleaning services are generally charged on the basis of the number of hours it takes to clean a place, which will depend on the size and type of the commercial place. Large office areas generally take longer to clean and will, therefore, incur a higher cost compared to a smaller space. Similarly, cleaning industrial premises with a lot of waste and hazardous material might take longer than cleaning a simple office space and would, therefore, cost extra.

Q How much does it cost to request a commercial cleaning quote?

A Some companies might charge an additional fee for providing an onsite cleaning quote. We don't. We at Clean Group offer an unconditional, no-obligation & absolutely FREE onsite cleaning quote, where a team member will visit your place to have a detailed analysis of your cleaning needs and provide a cleaning plan and quote accordingly. This is a no-obligation quote and you are free to deny the service or request change in the quote.

Office cleaning

Q How much does it cost to clean an office?

A It depends on how you are cleaning the office. If you are doing it yourself, the cost will be low but the time taken to clean will be high and there is no guarantee you'll get efficient results. Alternatively, you can hire and use in-house cleaners, which may, however, turn out to be a costly and time-consuming option in the long term. The most affordable and efficient option is cleaner outsourcing. In general, office cleaners and companies in NSW charge an average price of \$38- \$45/hr. So, you'll have to pay \$76- \$90 if your office cleaning job takes 2 hours. This is both cost-effective and efficient.

Q What is included in office cleaning?

A Office cleaning refers to the cleaning of an office building or facility. A standard office cleaning job will include the cleaning of office floors, sweeping, dusting, mopping and disinfecting, kitchen cleaning, toilet cleaning, emptying garbage bins, etc. In-depth office cleaning, which is recommended once a month, involves basic cleaning plus deep cleaning of kitchens, carpets, windows, car parking, gardens, toilets and other areas of an office.

Q How do professionals clean offices?

A Professional office cleaners at Clean Group use specialised equipment along with eco-friendly & highly effective cleaning supplies for office cleaning. We use an office cleaning checklist that is prepared based on our discussions with the client and after analysing the client's office for its cleaning needs. The checklist will cover everything from our cleaning strategy to the cleaning tools we need, supplies we are going to use, tasks to be performed and how. This helps ensure we achieve the desired results and you get the best value for your money. All office cleaning jobs are followed by a detailed inspection by a Clean Group supervisor/manager.

Q What are the duties of an office cleaner?

A The main job of an office cleaner is to clean an office. The duties of an office cleaner may range from basic cleaning of offices on a regular basis to in-depth office cleaning once a while and specialised cleanings such as window cleaning and office carpet cleaning. The common duties of a Clean Group office cleaner include cleaning the floors, desks, tables, sofa, windows, doors, computers, keyboards, toilets, bathrooms, kitchens, etc. and emptying out garbage bins on a regular basis.

Q How do you quote an office cleaning job?

A We consider a number of things when determining an office cleaning quote. These include the property type, size and cleaning requirements. We have a fixed price model irrespective of the area or your location. To ensure all our customers get the best value for their money, we offer free onsite quotes after visiting and analysing the premises of the customers. The formula we use to determine an office cleaning quote is - (Number of hours it takes to clean) x hourly rate.

Q How do you deep clean an office?

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- Dusting all surfaces, wardrobes, fixtures, light switches, vents, etc.
 - Vacuuming blinds, sofa, carpets, windowsills, etc.
 - Wiping down all furniture, surfaces, picture frames, fans, lights, and other immovable objects.
 - Vacuuming or sweeping the floors thoroughly, including under the furniture.
 - Wiping down employees desks, monitors, keyboards, phones, etc.
 - Deep cleaning, scrubbing and sanitizing toilets.
 - Scrubbing tiles on the floors and in bathrooms.
 - Deep cleaning kitchens, including cabinets, sinks, appliances, etc.
 - Mopping the floors using an industrial-grade machine (I-mop scrubber)

Other than the above-mentioned tasks, some special services such as window cleaning, carpet cleaning, floor polishing, etc. may or may not be included in deep cleaning. Ask your cleaner.

Q What is the most effective way to clean an office?

A It's not possible or feasible to assign one cleaning method as the best way to clean an office. One cleaning method that works for one company might not necessarily work for others. This is why we at Clean Group offer customised office cleaning services after analysing the particular cleaning needs of a customer and their office type and size. Our office cleaning services are highly effective and involve the use of high-tech machines for quick and efficient office cleaning.

Q How often do offices need to be cleaned?

A Offices and other commercial premises should be ideally cleaned every day. This is important not only to keep the place clean and well-maintained but also to make a good impression on the visiting clients and boost the safety and morale of the workers. In addition, offices should be deep cleaned at least twice a year. This includes deep cleaning of office walls, windows, carpets, furniture, floors, bathrooms, kitchens, etc., plus complete disinfection.

Office cleaning services

Q What is the average price to clean an office?

A The average fee charged by a professional office cleaner to clean an office in Sydney and other parts of NSW is \$35-\$45 per hour. This is the basic office cleaning rate and might increase or decrease based on the cleaning company and specific tasks included in a service. Based on the average office cleaning price (mentioned above), the cost to clean a 2,000 square foot office, which takes about 2 hours to deep clean, should come around \$70-\$90.

Q What is included in office cleaning?

A A standard office cleaning job covers everything from sweeping, vacuuming and mopping floors to dusting fixtures and sofa, wiping desks, tables, computer keyboards and other furniture, and cleaning toilets and other parts of the office. The office cleaner will also dust and wipe your office desks, window sills, picture frames, light fixtures, computer monitors, keyboards, etc., vacuum carpets, mop floors, remove cobwebs, disinfect touchpoints and take care of the garbage.

Q How much does weekly office cleaning cost?

A Weekly office cleaning means the cleaning of the cost once a week. Depending on whom you hire the cleaning services from, the cost of weekly office cleaning would be in the range of \$38-\$45 per hour. Clean Group also offers attractive discounts & concessions on long-term packages. For example, a one-year weekly office cleaning package might cost you as little as \$70 per week (per clean). The cleaning cost might increase depending on any special or additional requirements.

Q How much does it cost to hire someone to clean?

A It will entirely depend on the cleaner. If it is a regular, unprofessional, uncertified cleaner, they might charge less than other professional cleaners. But, there is always the risk of safety and not receiving the best quality services when working with inexperienced cleaners. Hiring a professional office cleaner would cost you not more than \$35 per hour, plus you get the assurance of reliable and high-quality services from credible office cleaners along with a 100% satisfaction guarantee (Clean Group).

Q How much should I pay for the cleaning of a small office?

A In Sydney and other parts of NSW, cleaners normally charge on an hourly basis. So, if the cleaning of your small office (around 1000 square feet) takes about one hour, you'll have to pay around \$35 for a one-time office clean, which is the standard average hourly rate for office cleaning in NSW. The cost of cleaning might increase with the increase in the office size as well as depending on the office type, cleaning frequency, foot traffic, complexity, and others. Contact Clean Group for a free office cleaning quote anywhere in Sydney.

Q What do office cleaning services include?

A Office cleaning is a type of commercial cleaning service that involves the cleaning of an entire office, including all work areas, cabins, meeting rooms, common areas, kitchen, pantry area, cubicles, desks, restrooms, toilets, reception areas, and floors. An office cleaner is generally responsible for dusting, vacuuming, sweeping, mopping, sanitizing, and removing garbage.

Q What does office deep cleaning include?

A An in-depth office cleaning job will generally include the following things:

- Dusting and vacuuming ledges, windows, light fixtures, cabinets, etc.
- De-scaling faucets/showerheads
- Cleaning sinks, washbasins, etc.
- Cleaning vents & vent covers
- Mopping floors
- Wiping down ceiling fan blades, removing cobwebs, cleaning corners
- Clean carpets and remove stains
- Wiping doors, windows glass, desks, etc. to remove fingerprints and smudges
- Removing garbage & cleaning garbage bins
- Vacuuming or washing blinds, couch and cushions
- Clean underneath and around the furniture
- Clean cabinets/drawers
- Clean & sanitize the kitchen
- Cleaning bathrooms, toilets & restrooms, including toothbrush holder, shower screens, faucets, toilets, mirrors and showerhead

Q How do you vacuum an office?

A Vacuuming is the quickest and best way to clean an office. It takes care of all the dust, dirt & minor debris on the office floors, carpets, upholstery, etc. When vacuuming an office area, we start with one corner and work around the room by maintaining a direction. Before starting to clean, we first remove all chairs, trash cans, etc. and put them aside so that the areas underneath are also vacuumed. Besides floors, we also vacuum sofa, couches, blinds, carpets, etc. to remove hidden dirt, dust, pet hairs, and other debris from them.



Office cleaners

Q What is the average cost for office cleaning?

A The average cost of office cleaning in Sydney might range from \$100 to \$500, depending on the size and type of an office. For small offices, cleaning would take about a couple of hours and the cost will be decided accordingly at the rate of \$38-\$45 per hour. There is no way to determine the exact cleaning cost without personally analysing an office for size and cleaning needs. Schedule a free onsite cleaning quote today with Clean Group for all your office cleaning needs.

Q What is an office cleaner called?

A An office cleaner might be called by many names – a cleaner, a caretaker, a janitor or something else. All these are the same things and refer to the person who cleans offices for a living. However, professional office cleaners are different from janitors. While the role of janitors is to basic clean a place on a regular basis, professional cleaners are mostly hired for occasional/weekly/monthly cleaning, including deep cleaning an office.

Q What is included in office cleaning?

A An office cleaning job generally includes sweeping, vacuuming and mopping floors, dusting, garbage removal and cleaning, kitchen cleaning, toilet & washroom cleaning, cobweb removal, cleaning windows, desks, doors, fixtures, etc. and disinfecting touchpoints. For routine office cleaning, basic cleaning of carpets, windows, etc. are also included. You can also hire us for exclusive carpet cleaning and window cleaning services in Sydney.

Q How much does it cost to clean a small office?

A The cost of cleaning an office will depend on the office area and type and also the cleaning company. Since most cleaners charge on average \$38-\$45 per hour for office cleaning, the cleaning of a small office that takes about 1-2 hours will cost around \$40-\$80. The cost of office cleaning will depend on a number of things, including the cleaning company, the number of cleaners, the time required to clean, special requirements, etc. Contact us for a FREE office cleaning quote with the best price guarantee.

Q What services does your cleaning company offer?

A We at Clean Group offer a complete range of office cleaning and commercial cleaning services to businesses in Sydney. We offer complete routine office cleaning and deep cleaning solutions, including office disinfection services. Besides that, we also offer efficient cleaning services to a variety of other businesses, including medical cleaning, gym cleaning, NDIS cleaning, school cleaning, childcare cleaning, strata cleaning, warehouse cleaning, and after builders cleaning.

Q Why should we hire your office cleaners?

A Clean Group is one of the leading office cleaning companies in Sydney, providing a complete range of efficient & quality-driven office cleaning services. We are a locally owned and operated company with an in-house team of 50+ full-time, experienced & trained cleaners with expertise in the cleaning of a variety of commercial premises ranging from offices to retail stores, medical facilities and large warehouses. Moreover, Clean Group is one of the few cleaning companies specialising in green cleaning. We only use green and eco-friendly cleaning supplies that are certified safe for humans and the environment. Visit our website to explore more.